



## Vacation Quest Welcomes You to “Turtle Cay”

Welcome to South Ponte Vedra Beach! Let us know what we can do to make your South Ponte Beach experience even better. The Vacation Quest Team is all “natives” and we love sharing our hometown with you, our guests. Let us know if you need anything, including recommendations regarding our area.

**Your address** is: 3115 S. Ponte Vedra Blvd (a.k.a. S.R. A-1-A) Ponte Vedra Beach, FL 32082

**DEPARTURE TIME: 10:00 AM**

**ARRIVAL TIME 3:00 PM**

If you find yourself a little ahead of schedule, please call our and we will attempt to accommodate you, IF it is possible.

**IMPORTANT:** Your lock codes will stop working at your scheduled departure time. IF you were not able to lock the door, please call our office and we will take care of locking the door.

**EARLY ARRIVALS and / or Late Departures:** If you are considering arriving early or leaving late, you should contact our office. Our electronic lock system is custom programmed specifically for your reservation.

### The Schlage Keyless Lock System:

**The main thing that you must remember is to ALWAYS:** Push the Schlage Logo “Button” BEFORE pushing your 4 number code.

As you can see on the picture, the “Schlage” Logo / Button is located at the TOP CENTER of the keypad.



When you push, “Schlage” the keypad will light up in blue. After you push Schlage and then your 4 numbers you will see a green check mark at the lower left side of the keypad. When the motor sound stops, turn the handle and open the door.

On the inside (picture on the right) ALWAYS use the THUMBTURN located at the bottom to lock or unlock. It is only about a ¼ turn. The button on the inside is part of an alarm system that we currently do not use.



**LOCK SYSTEM** – Please note these pictures that are in the home. The item on the left is a “bridge”, it communicates with the lock and in the picture on the right is a “repeater”. It boosted the signal from the bridge to the lock. Please do NOT unplug, move, or push any buttons. Also, please do not allow children to tamper with the lock system. Tampering with the system, could cause you to get locked out.



**Internet: Turtle Cay:** The FREE WIFI is free for our guests and it is a secure service. The service is **BeachHouse** and the password is: **TurtleCay** – NOTE: UPPER case T and C, everything else is lower case, NO Spaces.

**Ethernet Cable:** If you prefer not to use wireless, the router is located in the Living Room, near the fireplace. The Ethernet should be a little faster than the WIFI.

**“Refrigerator Shock” or “Fridge Shock”** is not much of a problem with the newer refrigerators. It is still a good idea to space out the loading of the refrigerator, especially warm items such as several 24 packs of soft drinks or beer.

**Doors and Windows:** We understand that you want to hear the ocean AND be cool at the same time. BUT, please **DO NOT leave the DOORS and / or WINDOWS open with the Air Conditioner running.** This will cause the A/C to stop working and water gets on the floors; in our business, this is known as, **“Air Conditioner Freeze”**

**Parking and Garage:** Please feel free use the side of the garage nearest the front door (Garage Door on the right).

**SMOKING: DO NOT SMOKE IN THE HOUSE or in the Garage.** You may smoke on the deck or anywhere outside of the home; but please do not smoke outside with the doors open. Please note: If you smoke outside, pickup and dispose of all cigarette butts.

**The beach** is a special and fun place. Along with the fun there are also responsibilities. Please save your money and **read the LAST PAGE** of this informational letter.

**Sea Turtles** are an endangered species that are protected by state and federal laws.



The State of **Florida will impose fines** for violations of the laws. Neither Beach Vacation Pros nor the owner of this home will pay your fines. We must forward those “tickets” to our guests. The last page was developed with input from the State of Florida, St Johns County and local experts.

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**Cable TV:** this beach house is equipped with “Comcast Cable”. The remote control is the best way to control the TV and the Cable Box.

Please try NOT to change the SETTINGS (A/B or INPUT); you should NEVER need to push any buttons on the TV Remote. The Cable Remote will control the TV and the Cable Box.

The “trick” is the buttons at the top of the remote control that you push, DECIDES what the NEXT button you push will control. If you push the “TV” Button, the following button you push will affect the “TV”.

EXAMPLE: You push the “TV” Button at the top of the remote and then push the “Power” button at the top to the right, the TV will turn on. When you push the “Cable” button and then push the POWER Button the Cable Box will come on. Most people just leave the Cable box (controller) on. You will NOT need to push the Cable button every time you want to control the Cable box as long as you have not pushed the “TV” button in the interim.

One Last Point: If the Cable Box AND the TV are BOTH OFF, you can just push the upper middle button, “ALL”

**DVD / VHS:** User Input 1

**Fireplace:** Please limit to candles.

**Trash:** It is hard to believe and probably sounds like a joke, but in St John's County, it is no joke to them. ALL garbage must first be sealed in plastic bags, i.e. tall kitchen bags in the kitchen and small bags in the bedroom/bathroom. We provide several extra bags either under the sink or in a cabinet.

1. Remove the **entire plastic bag**, seal (tie up) the trash bags. **Place the sealed bags OUTSIDE** into the LARGE GARBAGE CANS that are located at the side yard next to the garage – **ALL TRASH MUST BE BAGGED!!**
2. Make sure **lid is on tight!** **Be sure to put new proper sized plastic bag in the inside garbage cans**

**Trash Pick Up:** **Monday** (must be by roadside by 6am)  
Recycling/ Yard Waste- Wednesday (must be by roadside by 6am)  
Please bring in the cans and recycle bin when they are empty.

**Trash Bags:** Extra trash bags and other supplies are under the sink or in the pantry near the window in the kitchen.

**Furniture:** Please **DO NOT MOVE** the inside furniture

**Repairs:** Guests are NOT to make any repairs. If you have a problem with the house, PLEASE contact our office ASAP at 904-444-4468. If it is after office hours please leave a detailed message and the phone number and what would be the best time to call you.

**Damage and / or Breakage:** Please report any DAMAGE OR BREAKAGE, if something breaks, please let us know. Also, it is VERY **important NOT to throw away any broken item!** We cannot fix or replace anything, if you don't tell us. You paid an "Accidental Damage Fee", it will not cost you ONE penny.

**Missing Items:** Please supervise the children and other guests when packing. It is easy to pack a hair dryer that looks just like yours. If you get home and discover you packed items that belong to the home; PLEASE call or email to let us know and prevent an awkward situation.

**CHECKING OUT - Lock:** Please lock all doors before leaving, BTW, your door code will no longer work AFTER check out time. Let us know if the door was NOT locked.

**CHECKING OUT – DISHES:** If time permits, please place all used dishes in the dishwasher, place the dish washer detergent in the washer and start. The dishwasher detergent is under the sink.

**CHECKING OUT – BEDS:** Please **DO NOT MAKEUP ANY BEDS THAT WERE USED;** either "strip" the beds or just leave them unmade.

If you have any questions, please call 904-444-4468. **In case of an Emergency call 911.**

**We need YOUR help!** If you can think of anything that we should include with this information that will help future guests, please let us know!

Thank YOU,

*The VacationQuest.com Team*



822 N. A1A Suite 310  
Ponte Vedra Beach, FL 32082  
Phone 904.444.4468

## **The Beach Tips, Laws, Rules and Information\***

- Do NOT Pick the Sea Oats
- Do NOT turn on the **exterior lights** – The light confuses the Sea Turtles after hatching – The State of Florida WILL ISSUE TICKETS – **Guests will be RESPONSIBLE FOR ANY AND ALL TICKETS ISSUED DURING YOUR STAY**
- When crossing dunes, use designated walkovers, Stay off the dunes and vegetation
- All pedestrian activities are prohibited within the Conservation Zone (CZ), 15 feet seaward of the dune line
- At the end of your visit fill any holes left by sandcastles
- Leaving beach chairs, canopies, or other such items on the beach overnight is prohibited. Please note: Ordinance 2007-19, Section 3.09b Litter of the St. Johns County Beach Code: “Any personal property including but not limited to tents, shelters, chairs, catamarans, trailers, towels, shoes, and other such items that is left on the beach overnight is hereby declared a public nuisance and shall be subject to removal from the beach with other beach trash and debris”. For more information call Beach Services at 904-209-6740
- Reduce litter and marine debris by disposing of your trash properly
- Do not release balloons into the sky (turtles think they are jelly fish and try to eat them and this may cause death)
- Pick up any fishing line and plastic that you see (tangles up sea birds, turtles and fish)
- NEVER approach sea turtles emerging from or returning to the sea. Nesting females are vulnerable and timid, and can be easily frightened away
- Do not use torches, lanterns and flashlights at night. Bonfires and fireworks are prohibited.
- Please note Sea Turtles are on the Endangered Species List and are VERY PROTECTED by FEDERAL and STATE LAW
- Report all dead, injured, stranded turtles, birds or other marine life to 1-88-404-FWCC (3922) office or 904-227-0023 (pager)
- **Remember: Leave ONLY your footprints in the sand**

\*Information is from the State of Florida, St. John’s County and Local Beach Experts